L Normh a m	Hits	Search Text	DB	Time stamp
Number 6	9643	(call adj center) or acd or (automatic	USPAT;	2004/06/24
0	9043	adj call adj distribut\$3)	US-PGPUB;	12:06
		adj call adj distribativs,	EPO; JPO;	12.00
			DERWENT	
7	2573136	queue\$3 or hold\$3	USPAT;	2004/06/24
•		4	US-PGPUB;	12:06
			EPO; JPO;	
	-	·	DERWENT	
8	3638	((call adj center) or acd or (automatic	USPAT;	2004/06/24
		adj call adj distribut\$3)) and (queue\$3	US-PGPUB;	12:06
		or hold\$3)	EPO; JPO;	
			DERWENT	
9	12521	callback or (call adj back) or (call\$3	USPAT;	2004/06/24
		adj back)	US-PGPUB;	12:07
			EPO; JPO;	
			DERWENT	
10	668	(((call adj center) or acd or (automatic	USPAT;	2004/06/24
		adj call adj distribut\$3)) and (queue\$3	US-PGPUB;	12:07
		or hold\$3)) and (callback or (call adj	EPO; JPO;	
		back) or (call\$3 adj back))	DERWENT	
11	1979		USPAT;	2004/06/24
		(agent or operator or attendant)	US-PGPUB;	12:09
			EPO; JPO;	
	1.54		DERWENT	
12	154	((()	USPAT;	2004/06/24
		adj call adj distribut\$3)) and (queue\$3	US-PGPUB;	12:46
		or hold\$3)) and (callback or (call adj	EPO; JPO;	1
		back) or (call\$3 adj back))) and ((busy	DERWENT	i
		or unavailab\$5 or unreach\$4) near5 (agent		
14	2	or operator or attendant)) 20020101977.pn.	USPAT;	2004/06/24
14	2	20020101977.pn.	US-PGPUB;	12:48
			EPO; JPO;	12.40
			DERWENT	
15	2	6574329.pn.	USPAT;	2004/06/24
10		0374323.pm.	US-PGPUB;	12:48
			EPO; JPO;	12.10
			DERWENT	
16	10	("4764919" "4788715" "5185782"	USPAT	2004/06/24
		"5291552" "5299259" "5691973"		12:49
		"5692033" "RE36416" "6035027"	1	
		"6088436").PN.	<u> </u>	